



World is our classroom!



BQA Certified ISO 19011 Lead Auditor

Master the Audit Based On The ISO 19011.

Who can use ISO 19011:2011?

If your organization conducts internal or external audits of management systems, or if you manage an audit program, then ISO 19011 and the ANS version apply to you.

Anyone involved in audits or audit programs can use ISO 19011. More specifically, ISO 19011 is for people in charge of managing an audit program and evaluating individuals involved in the audit programs and audits. Anyone who has been tasked with improving an audit program will find ISO 19011:2011 of value.



Who should attend?

- Audit managers
- Compliance managers
- Management representatives
- Those who want to become auditors.

Course agenda

Duration: 5 days

Day 1 | Introduction to ISO 19011:2011

- Course objectives and structure
- Standards and regulatory frameworks
- Certification process
- Fundamental concepts and principles of ISO 19011

Day 2 | Audit principles, preparation and launching of an audit

- Fundamental audit concepts and principles
- Audit approach based on evidence and risk
- Initiating the audit
- Stage 1 audit
- Preparing the stage 2 audit (on-site audit)

Day 3 | On-site audit activities

- Stage 2 audit
- Communication during the audit
- Audit procedures
- Creating audit test plans
- Drafting audit findings and nonconformity reports

Day 4 | Closing the audit

- Audit documentation and quality review
- Closing the audit
- Evaluating action plans by the auditor
- Beyond the initial audit
- Managing an internal audit programme
- Competence and evaluation of auditors
- Closing the training

Day 5 | Certification Exam



Learning objectives

- Understand the operations of an ISO 19011
- Acknowledge the correlation between ISO 19011 and other standards and regulatory frameworks
- Understand the auditor's role in planning, leading and following-up on a management system audit in accordance with ISO 19011
- Learn how to interpret the requirements of ISO 19011 MS audit

Examination

Duration: 3 hours

The "BQACertified ISO 19011 Lead Auditor" exam fully meets the requirements of the BQA Examination and Certification Programme (ECP). The exam covers the following competency domains:

Domain 1 | Fundamental principles and concepts of an Audit

Domain 2 | Guidelines for auditing management systems

Domain 3 | Fundamental audit concepts and principles

Domain 4 | Preparation of an ISO 19011 audit

Domain 5 | Conducting an ISO 19011 audit

Domain 6 | Closing an ISO 19011 audit

Domain 7 | Managing an ISO 19011 audit programme

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